



**Insurance Commission
of Western Australia**

25 September 2015

MEDIA STATEMENT

Alert about unsolicited calls on insurance claims

The Insurance Commission of Western Australia (Insurance Commission) is aware of an increase in unsolicited calls in connection with personal injury compensation claims.

The caller may attempt to obtain personal information or refer a person to a claims or compensation service. These calls can often follow after a car accident.

If you receive an unsolicited phone call, verify the number independently or hang up. Do not provide any personal information. Ask for the caller's name, organisation, website, email address and return phone number.

The Insurance Commission does not provide claimants' personal information to others for the promotion of claims, compensation or legal services.

If you believe the call is part of a scam, report the matter to the Australian Competition and Consumer Commission's Scamwatch service (scamwatch.gov.au or 1300 795 995) or through to the Australian Cybercrime Online Reporting Network (report.acorn.gov.au).

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