

# Agency Bulletin

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## Motor Vehicle Repairers

### Legislation requires all motor vehicle repair businesses to be licensed.

Public Sector Agencies are reminded that motor vehicle repairers and repair businesses operating in WA are regulated under the *Motor Vehicle Repairers Act 2003 (WA)*. The legislation prohibits motor vehicle insurers conducting business with unlicensed repairers.

The Insurance Commission will not authorise or fund repairs, either through direct payment or reimbursement to the agency, of repairers who do not hold a current motor vehicle repairer's certificate (licence).

The Insurance Commission's appointed Motor Assessor will as part of the process of authorising repairs and assessing the vehicle check that the proposed repairer is licensed in accordance with the *Motor Vehicle Repairers Act 2003 (WA)*, and agencies are reminded they should only approach licensed repairers to quote repairs of agency vehicles.

Note that the obligation to use licenced repairers remains, when the claim is for window/windscreen damage only,

Agencies can check whether a repairer is licensed by using Consumer Protection's [online licence search](#).

## Key Points

- Legislation requires motor vehicle insurers are prohibited from doing business with unlicensed repairers.
- Public sector agencies are reminded only to use licensed repairers to repair their agency vehicles.



**Insurance Commission  
of Western Australia**

#### Address

Level 13, Forrest Centre  
221 St Georges Terrace  
Perth WA 6000  
**Postal Address**  
GPO K837, Perth WA 6842

**Phone**  
9264 3333

**Freecall:**  
1800 643 338 (outside Perth metro)