

Injured at work?

Workers' Compensation for the public sector



Insurance Commission
of Western Australia

1. How to make a claim

Inform your employer and get treatment as soon as possible.

Your employer will tell you how to access a claim form.

Submit this form and a Medical Certificate to your employer.

If your employer uses our eClaim lodgement facility you will receive notification on the progress of your claim form.

2. Claim decision

We will email you and your employer the claim decision within 17 days.

3. What's covered?

Cover may include reasonable treatment, time lost from work, and vocational rehabilitation.

Get more details at www.icwa.wa.gov.au/government-insurance/how-to-make-a-claim/workers-compensation

4. Return to work

Your employer and doctor will discuss a Return to Work program with you.

5. Your recovery

Continue to get the treatment you need. We will be in touch regularly to discuss your progress until treatment and support are no longer needed.

How to pay for treatment

We will SMS your Digital Claiming Card or email your treatment number. Use these at your medical provider so the Insurance Commission can pay for your treatment.

Please note: Your medical provider may choose to invoice us directly, rather than use your treatment number. If you have paid for treatment yourself, reasonable expenses may be reimbursed to you. Upload your receipts at www.icwa.wa.gov.au/reimbursements