

ACCESSIBILITY

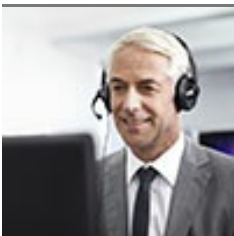
Insurance Commission of Western Australia

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The Insurance Commission strives to make its services and facilities accessible to all.

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Website Accessibility



This website is produced by the Insurance Commission and designed to be as accessible to as many users as possible, including:

- people with disabilities who may use assistive technologies;
- those with slower internet connections;

- those with slower internet connections;
- rural and regional users; and
- those with hand held devices and mobile phones.

The accessibility features available on this site include:

- instructions for resizing text;
- instructions for printing pages;
- a list of software plug-ins users may require to view the content; and
- information about compatibility between Microsoft Office 2007 and newer Microsoft Office releases.

Please note that documents provided on the website can also be provided in other formats. Please [contact us](#) to request alternate document formats.

Text Resizing

You can make the text larger or smaller on this site by using the 'Text Size' buttons that appear on the upper right area of each page.

Printing a Webpage

All pages on this website can be printed, using the 'Print' button that is located to the right of the 'Text Size' buttons on the upper right area of each page.

Plug-in Requirements

The following is a list of software that you may need to read the documents and files on this website:

- PDF Documents
 - Adobe PDF Reader.
- Flash Documents
 - Macromedia Flash Player.
- Microsoft PowerPoint Presentations
 - Microsoft PowerPoint Viewer 2003 for Windows;
 - or
 - OpenOffice for Linux, Mac OS X and Windows.
- Microsoft Excel Documents
 - Microsoft Excel Viewer 2003 for Windows; or
 - OpenOffice for Linux, Mac OS X and Windows.

- Microsoft Word Documents
 - Microsoft Word Viewer 2003 for Windows; or
 - OpenOffice for Linux, Mac OS X and Windows.

Exchanging files between previous releases of Microsoft Office and the 2007 Microsoft Office release.

Microsoft has added new file formats to Microsoft Office Word, Excel, and PowerPoint 2007. To help ensure that you can exchange documents between Microsoft Office releases, Microsoft has developed a Compatibility Pack for the Office Word, Office Excel, and Office PowerPoint 2007 File Formats.

[Microsoft Office Compatibility Pack for Word, Excel, and PowerPoint 2007 file formats](#)

Translation and Relay Services

If you require an interpreter, contact the Translating and Interpreting Service on 13 14 50 and ask for a connection to 1300 304 054.

If you require assistance as a result of a hearing or speech impairment, the National Relay Service can assist by telephone or online.

TTY/Voice

133 677

Speak and listen (SSR)

1300 555 727

Online

relayservice.com.au

Please [contact us](#) to make these requests.



Freedom of Information



The [Freedom of Information Act 1992](#) (the Act) gives members of the public the right to access documents held by the Insurance Commission and offers a means to ask for amendments to personal information which is inaccurate, incomplete, out-of-date or misleading.

We are committed to assisting people who choose to exercise their rights under the Act and have prepared a [Freedom of Information Statement](#) to provide you with help.



Getting to the Insurance Commission



Our building is conveniently located next to the bus stop for routes #24, #25, #27, #37, #103 and the green Central Area Transit (CAT) bus which travels between Leederville Station and Esplanade Busport via City West, West Perth and St Georges Terrace.

We are also located 10 minutes walking distance from the Esplanade Busport and train station and Perth train station.

There is a public car park facility accessible via Mounts Bay Road, which is open 6:30am to 10.00pm on weekdays.

[View Map](#)



Public Interest Disclosure



We encourage disclosure of possible improper conduct and mismanagement of public resources under the [Public Interest Disclosure Act 2003](#) (the PID Act).

The PID Act:

- facilitates the disclosure of public interest information;
- provides protection for those making such disclosures and those who are the subject of disclosures; and
- provides a system for matters to be investigated and action to be taken.

Anyone can make a Public Interest Disclosure. Before making a disclosure, please refer to the Public Sector Commission's guidance note [Don't be afraid to speak up](#) to

be aware of the rights and responsibilities imposed on disclosers and others under the PID Act.

Lodge your [PID form](#) with the Insurance Commission's Fraud Investigations team via email PID@icwa.wa.gov.au or call +61 (8) 9264 3231.

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of Western Australia**

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