



Insurance Commission
of Western Australia

FOXPRO DECOMMISSION

RiskCover

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The new and improved Client Login web service for RiskCover (eCLAIMS) is now Live, and all agencies have now been transitioned. The new system allows agencies and injured workers to submit workers' compensation claims online.

What does this mean?

To access eClaims, go to: <https://www.icwa.wa.gov.au/logins>, and select RiskCover Client Login. Your user name and passwords will remain unchanged. If there is an issue with your logon or you are a new user, please contact RiskCover (see below).

The eCLAIMS User Guide should assist you to utilise all the features of eCLAIMS, including how to initiate and submit workers' compensation claims, and to query claims, estimates and payments. This document and additional information material is available on the menu table of eClaims and from the RiskCover website: <https://www.icwa.wa.gov.au/riskcover>.

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The Frequently Asked Questions should assist you if you require support. Otherwise, please contact a RiskCover Systems Support Officer on:

Email: rccsysadmin@icwa.wa.gov.au

Phone: (08) 9264 3506 / (08) 92643708

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